

# **United States Department of Agriculture**

Office of the Chief Information Officer Information Technology Services Washington, D.C.

### FEDERAL CAREER INTERN PROGRAM (FCIP) VACANCY ANNOUNCEMENT

Announcement No: 08-ITS-113 FCIP

Position: Information Technology Specialist, GS-2210-07/09

Type of Appointment: Federal Career Internship\*

Duty Location: 1 Vacancy - Goodland, KS and 1 Vacancy - Hugoton, KS

**Salary Range:** \$43,270 - \$67,259

Opening Date: October 16, 2008 Closing Date: October 29, 2008

For more information contact: Sarah Lough, (304) 480-8353 or;

Email: FESBAPPLICATIONS@BPD.TREAS.GOV or;

**Visit:** <a href="http://www.usda.gov/da/employ/CareerInternWebSite.htm">http://www.usda.gov/da/employ/CareerInternWebSite.htm</a> for USDA Career Intern program policy information.

\*These positions are being recruited under the <u>Federal Career Intern Program (FCIP)</u>. In accordance with the FCIP program, individuals may be appointed to a 2-year internship. Upon successful completion of the internship, the individuals may then be eligible for permanent placement within an agency.

### **WHO MAY APPLY**

U.S. Citizens

### ABOUT INFORMATION TECHNOLOGY SERVICES (ITS)

Information Technology Services (ITS) is an organization within the United States Department of Agriculture (USDA), Office of the Chief information Officer (OCIO). Its prime directive is to meet the business needs of service center agencies within the USDA by providing outstanding customer service in the form of infrastructure support, as well as assistance in the field of information technology. Among the many services provided by ITS are hardware/software acquisition, infrastructure security operations and management, telecommunications, and help desk support. As the field of information technology continues its rapid growth into the 21st Century, ITS utilizes state-of-the-art methods and technology, and offers excellent career opportunities in several locations throughout the country.

#### PLEASE NOTE

- This announcement may be used to fill one or more vacancies.
- Relocation expenses will not be paid.
- Individuals selected for this position must pass a pre-employment security investigation. Appointment will be subject to the applicant's successful completion of a background security investigation and favorable adjudication. Failure to meet these requirements may be the basis for non-selection.
- Applicants selected under this announcement will be required to serve a 2-year probationary (trial) period.

### **DUTIES OF THE POSITION**

The employee(s) will serve as an Information Technology Specialist, performing various duties in a specialized IT field. Specific duties will depend on the type of IT position for which the employee is selected.

## **ELIGIBILITY REQUIREMENTS**

Applicants must meet all eligibility requirements, including the following, by the closing date:

All applicants must be U.S. citizens.

#### **QUALIFICATION REQUIREMENTS**

Applicants must meet all qualification requirements, including the following:

### **FOR THE GS-07 LEVEL:**

**Specialized Experience:** Fifty-two weeks of experience at the GS-05 level, or equivalent, that has equipped the applicant with the particular knowledge, skills, and abilities to successfully perform the duties of the position. Specialized experience may include:

- Assisting IT specialists in the planning and implementation of inventory disposition and deployment.
- Carrying out basic computer assignments, operations or procedures.
- Interviewing subject-matter personnel to get facts regarding work processes.
- Operating consoles or PC's where this involved choosing from among various procedures and entering the commands in the computer in order to complete an assigned process.

### OR,

**Education:** Completed a full 4-year course of study leading to a bachelor's degree, with the major study in -- computer science, information science, information systems management, mathematics, statistics, operations research, or engineering, or course work that required the development or adaptation of computer programs and systems and provided knowledge equivalent to a major in the computer field.

Additionally, applicant must have achieved superior academic standing (SSA), as evidenced by one of the three methods described below.

- 1. **Class standing** -- Applicants must be in the upper third of the graduating class in the college, university, or major subdivision, such as the College of Liberal Arts or the School of Business Administration, based on completed courses.
- 2. Grade-point average (G.P.A.) -- Applicants must have a grade-point average of:
  - a) 3.0 or higher out of a possible 4.0 ("B" or better) as recorded on their official transcript, or as computed based on 4 years of education, or as computed based on courses completed during the final 2 years of the curriculum; or
  - b) **3.5 or higher out of a possible 4.0 ("B+" or better)** based on the average of the required courses completed in the major field or the required courses in the major field completed during the final 2 years of the curriculum.
  - c) Rank in upper third of the graduating class in the college, university, or major subdivision.

Grade-point averages are to be rounded to one decimal place. For example, 2.95 will round to 3.0 and 2.94 will round to 2.9.

3. **Election to membership in a national scholastic honor society** – Membership in one of the national scholastic honor societies. These honor societies are listed by the <u>Association of College Honor Societies</u>.

### OR,

Completed a 1-year course of study leading to a Master's degree or possess a Master's degree.

### **FOR THE GS-09 LEVEL:**

**Specialized Experience:** Fifty-two weeks of experience at the GS-07 level, or equivalent, that has equipped the applicant with the particular knowledge, skills, and abilities to successfully perform the duties of the position. Specialized experience may include:

- Accomplishment of computer project assignments that required a wide range of knowledge of IT requirements and techniques.
- Experience assisting senior specialists with providing various information technology customer services and support such as:
  - providing user account support to include setup and configuration;
  - performing systems administration and troubleshooting support;
  - addressing, investigating, and resolving workstation security issues such as viruses, worms, and/or spyware;
  - creating backup files for users on workstations and servers and recovering files as needed:
  - and performing installation and configuration of complex software.

#### OR

**Education:** A masters or equivalent degree, or 2 full years of progressively higher level graduate education leading to such a degree, or L.L.B. or J.D., if related. (In order to be creditable, education must be related to the position being filled with a major study of computer science, information science, information systems management, mathematics, statistics, operations research, or engineering, or course work that required the development or adaptation of computer programs and systems and provided knowledge equivalent to a major in the computer field.) Attach a copy of transcript or list of college courses designating semester or quarter hours earned to ensure proper credit.

(SOME SUBSTITUTION OF EDUCATION FOR EXPERIENCE IS PERMISSIBLE)

### **REQUIRED APPLICATION MATERIALS**

Applicants must submit all required materials by the closing date of this announcement. No attempts will be made to solicit missing materials from applicants who fail to submit them by the closing date. Such incomplete applications will be deemed ineligible and will receive no further consideration. Applications will not be returned.

## All applicants are required to submit the following:

- 1. A resume or a form OF612 (Optional Application for Federal Employment).
- 2. A completed USDA application <a href="http://www.usda.gov/da/employ/CareerInternApplication.pdf">http://www.usda.gov/da/employ/CareerInternApplication.pdf</a>
- 3. If you are using your education to qualify, you must provide a copy of transcripts.
- 4. <u>For Applicants Claiming Veterans' Preference</u>: Form DD-214 or other official documentation from a branch of the Armed Forces or the Department of Veterans Affairs (VA), showing dates of service and type of discharge (i.e., Honorable). Eligibles claiming 10-point preference must also submit an Application for 10-point Veteran Preference, <u>SF-15</u>, along with the required documentation listed on the back of the SF-15. For more information regarding Veterans Preference please visit: <a href="https://www.opm.gov/veterans/html/vetsinfo.asp">https://www.opm.gov/veterans/html/vetsinfo.asp</a>.

## In addition, the following materials are recommended:

A form OF306 (Declaration for Federal Employment).

### **WHERE TO APPLY**

USDA-ITS has contracted with the Treasury's Bureau of the Public Debt (BPD) to provide certain personnel services to its organization. BPD's responsibilities include advertising USDA-ITS vacancies, accepting and handling applications, and extending job offers.

Complete application packages must be received in our office no later than 11:59 p.m. Eastern Standard Time on the closing date of the announcement. Applications may be submitted by mail, by Fax or by Email.

#### By Mail:

Applications and other forms may be mailed to:

FESB-ITS, Room A2-F Bureau of the Public Debt 200 Third Street Parkersburg, WV 26106-5312

### By FAX:

Applications may be faxed to (304) 480-8358.

#### <u>By Email</u>:

Applications may be submitted via email to: <a href="fesbapplications@bpd.treas.gov">fesbapplications@bpd.treas.gov</a>. These documents should be in Microsoft Word or PDF format, to ensure compatibility. Applications that cannot be read or do not contain all of the required information will be considered incomplete and will not receive further consideration. You will not be solicited for further information. Documents that cannot be attached to your email may be faxed to: (304) 480-8358.

Reasonable accommodations are provided to applicants with disabilities on a case-by-case basis. Anyone needing a reasonable accommodation for any part of the application and hiring process may contact the point of contact listed on this vacancy announcement.

### Benefits:

Federal employee benefit information can be accessed at www.usajobs.opm.gov/El61.asp.

### **EMPLOYMENT OPPORTUNITY EMPLOYER**

All candidates will be considered without discrimination for any non-merit reason such as race, color, religion, sex, age, national origin, lawful political affiliation, marital status, disability (if not a job factor), or membership in an employee organization.

## REASONABLE ACCOMMODATIONS POLICY

Federal agencies must provide reasonable accommodation to applicants with disabilities where appropriate. Applicants requiring reasonable accommodation for any part of the application and hiring process should contact the hiring agency directly. Determinations on requests for reasonable accommodation will be made on a case-by-case basis.